



General information and on-board services.

Bicycles:

Bicycles are available free of charge on board.

Cabin facilities:

Your cabin is equipped with a television and integrated video unit, a direct-dial telephone, a radio and an electronic safe. In addition, every cabin has an assortment of soft drinks, provided free of charge. In the bathroom you will find a selection of quality toiletries, your personal bathrobe and a hair dryer.

Changes to itinerary:

Even with the most meticulous route planning, changes to the itinerary may be necessary due to weather conditions, water levels or other unforeseeable circumstances. It is also possible that water levels may make it necessary to cover some sections by bus instead of by boat. You will be kept informed on board about any necessary changes.

Computer/e-mail:

A laptop is available free of charge in the library for use on board.

Currency on board:

Our currency on board is the EURO (€). All the main credit cards (MasterCard, American Express and Visa) as well as EC cards and traveller's cheques are accepted.

Dietary requirements:

We are happy to take into account your special requests in terms of dietary requirements. Please inform us of these or any other personal requests well before your voyage.

Dress code:

There is no dress code on board except at the traditional Captain's Dinner, when it is recommended that you wear classic dinner dress – a dark suit or cocktail dress.

Gratuities:

Gratuities are not included in the cruise only rate. As a guideline, we suggest € 12 per person per day.

Internet:

You can access the Internet via an on-board laptop, which is available from the reception desk. There will be a charge for Internet access.

Restaurant:

You will eat in one sitting with a free choice of table seating. Meal times are printed on the daily on-board programme.

Safe:

An electronic safe is available in the wardrobe in your cabin.

Smoking:

Smoking is only permitted on the outside decks.

Voltage:

The voltage on board is 220 volts. Each bathroom is equipped with a razor socket.

The following services are included in the cruise only rate:

- Your river cruise in the booked cabin category.
- Use of on-board bicycles.
- All meals (six per day) and many drinks.
- All port and lock fees
- English-speaking on-board tour guide.
- Extensive travel documentation with local information.

To make your cruise as comfortable as possible:

Our attentive, friendly staff will be very happy to fulfil your personal requests. After all, you are travelling in 5-star comfort and hospitality. For your daily well-being:

- Your cabin is equipped with bathrobes, slippers, a hair dryer and magnifying mirror.
- Quality toiletries are provided in the bathroom.
- E-mails can be sent and received free of charge from the laptop in the library.
- You can borrow books from our on-board library free of charge throughout the voyage.
- Special theme evenings, courses and lectures during the cruise – and expert tour guides (lecturers) for our themed cruises – are included in the cruise only price.
- Mineral water is available on all excursions.
- After each excursion, you will be welcomed back on board with clean warm towels.
- In the event of bad weather, a sufficient number of umbrellas for all guests are available for independent and group land excursions.

Of special interest to the palate:

- All meals are prepared using fresh local produce.
- All soft drinks are included.
- High-quality wines, which have been selected to compliment meals, as well as beer are included at lunch time and with the evening meal.
- All alcohol-free tea and coffee specialities are included throughout the cruise.
- A daily, freshly filled fruit basket in your cabin and in the lounge is included.
- Samples of local specialities on board and on land excursions (e.g. apricot liquor in the Wachau region) are also included during your cruise.
- Welcome and farewell cocktail.
- A special Captain's Dinner to say farewell.
- And as a special welcome, a bottle of champagne awaits you in your cabin.

Available on board at any time for an extra charge:

- Massages
- Hairdresser appointments
- Manicures
- Overnight laundry and ironing service

The following additional services are included in the Category A suite prices:

- A large bottle of welcome champagne
- A welcome flower arrangement
- Petits fours
- Free laundry service

